

# SUN2000-(3KTL-12KTL)-M0

# **User Manual**

Issue 01

Date 2018-12-30



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# **About This Document**

# **Purpose**

This document describes the SUN2000-3KTL-M0, SUN2000-4KTL-M0, SUN2000-10KTL-M0, SUN2000-5KTL-M0, SUN2000-6KTL-M0, SUN2000-10KTL-M0, SUN2000-10KTL-M0, and SUN2000-12KTL-M0 (SUN2000 for short) in terms of installation, electrical connections, commissioning, maintenance, and troubleshooting. Read this document through, understand the safety information, and get familiar with the functions and features of the SUN2000 before installing and operating it.

# **Intended Audience**

This document is intended for photovoltaic (PV) power plant personnel and qualified electrical technicians.

# **Symbol Conventions**

The symbols that may be found in this document are defined as follows.

Symbol	Description
<b>▲</b> DANGER	Indicates an imminently hazardous situation which, if not avoided, will result in serious injury or death.
<b>⚠ WARNING</b>	Indicates a potentially hazardous situation which, if not avoided, could result in serious injury or death.
<b>⚠</b> CAUTION	Indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.
NOTICE	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance deterioration, or unanticipated results.
	NOTICE is used to address practices not related to personal injury.

Symbol	Description
□ NOTE	Calls attention to important information, best practices and tips.
	NOTE is used to address information not related to personal injury, equipment damage, or environment deterioration.

# **Change History**

Changes between document issues are cumulative. The latest document issue contains all updates made in previous issues.

# Issue 01 (2018-12-30)

This issue is used for first office application (FOA).

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# Safety Precautions

## **General Safety Precautions**

#### NOTICE

- Before performing operations, read through this manual and follow all the precautions to
  prevent accidents. The DANGER, WARNING, CAUTION, and NOTICE marks in this
  document do not represent all the safety instructions. They are only supplements to the
  safety instructions.
- Only certified electricians are allowed to install, connect cables for, commission, maintain, and troubleshoot the SUN2000, and they must understand basic safety precautions to avoid hazards.

When operating Huawei products and devices, in addition to following the general precautions in this document, follow the specific safety instructions given by Huawei. Huawei will not be liable for any consequence caused by the violation of the safety operation regulations and design, production, and usage standards.

### Disclaimer

Huawei shall not be liable for any consequence caused by any of the following events:

- Damage during transportation
- Storage conditions that do not meet the requirements specified in this document.
- Incorrect storage, installation, or use
- Installation or use by unqualified personnel
- Failure to obey the operation instructions and safety precautions in this document
- Operation in extreme environments which are not covered in this document
- Operation of the SUN2000 beyond specified parameter ranges
- Unauthorized modifications to the product or software code or removal of the product
- Device damage due to abnormal natural factors (force majeure, such as lightning strike, earthquake, fire, and storm)
- Warranty expiration without extension of the warranty service
- Installation or use in environments which are not specified in related international standards

## **Personnel Requirements**

Only certified electricians are allowed to install, connect cables for, commission, maintain, troubleshoot, and replace the SUN2000. Operators need to meet the following requirements.

- Be properly trained.
- Read through this manual and master related safety precautions.
- Be familiar with related safety regulations on electrical systems.
- Understand the components and functioning of a grid-tied PV power system and relevant local standards.
- Wear proper PPE all the time.

## **Protecting Labels**

Do not scrawl, damage, or block any warning label and nameplate on the SUN2000 enclosure.

## **System Installation**

### **A DANGER**

Do not install the SUN2000 with the power on.

- Ensure that the SUN2000 is not connected to a power supply or powered on before the installation is complete.
- Ensure that the SUN2000 is installed in a ventilated environment.
- Ensure that the heat sinks are free of blockage.
- Do not open the front panel of the SUN2000.
- Do not remove the terminals at the bottom of the SUN2000.

### Grounding

- When installing a device, install the ground cable first. When removing a device, remove
  the ground cable at last.
- Do not damage the ground conductor.

### **Electrical Connections**

#### **A** DANGER

Before connecting cables, ensure that the SUN2000 is secured in position and not damaged in any way. Otherwise, electric shocks or fire may occur.

- Ensure that all electrical connections comply with local electrical standards.
- Obtain approval from the local utility company before using the SUN2000 in grid-tied mode.
- Ensure that the cables used in a grid-tied PV power system are properly connected and insulated and meet specifications.

## Operation

#### **A DANGER**

High voltage generated by the SUN2000 during operation may cause an electric shock, which could result in death, serious injury, or serious property damage. Perform operations in strict accordance with safety precautions specified in this document and other relevant documents.

- Before operating a device, ensure that it is properly grounded.
- Do not touch an energized SUN2000, as the heat sink is hot.
- Comply with local laws and regulations when operating a device.

## Commissioning

When the SUN2000 is powered on for the first time, only qualified personnel are allowed to set the parameters on **Quick Setting**. Incorrect settings may cause the SUN2000 to conflict with the local certification, which affects the normal operation of the SUN2000.

## Maintenance and Replacement

#### **A DANGER**

High voltage generated by the SUN2000 during operation may cause an electric shock, which could result in death, serious injury, or serious property damage. Prior to maintenance, power off the SUN2000 and strictly comply with the safety precautions in this document and associated documents to operate the SUN2000.

- A faulty SUN2000 requires overall maintenance. Contact your dealer if the SUN2000 is faulty.
- Maintain the SUN2000 with sufficient knowledge of this document, proper tools, and testing equipment.
- Before maintaining the SUN2000, power it off and follow the instructions on the delay discharge label. Wait for a proper time to operate the SUN2000.
- Place temporary warning signs or erect fences to prevent unauthorized access to the maintenance site.
- Rectify any fault that may compromise the SUN2000 security performance before powering it on again.
- Observe ESD precautions during maintenance.

# 2 Overview

# 2.1 Product Introduction

### **Function**

The SUN2000 is a three-phase grid-tied PV string inverter that converts the DC power generated by PV strings into AC power and feeds the power into the power grid.

This document involves the following product models:

- SUN2000-3KTL-M0
- SUN2000-4KTL-M0
- SUN2000-5KTL-M0
- SUN2000-6KTL-M0
- SUN2000-8KTL-M0
- SUN2000-10KTL-M0
- SUN2000-12KTL-M0

Figure 2-1 Model description (SUN2000-5KTL-M0 as an example)

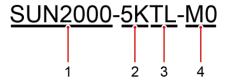


Table 2-1 Model description

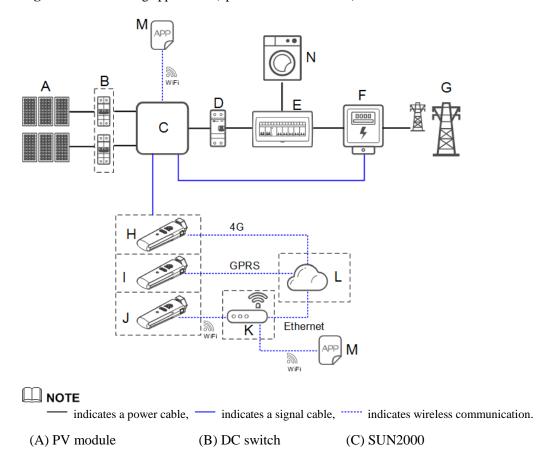
Icon	Meaning	Description
1	Product	SUN2000: three-phase grid-tied PV string inverter

Icon	Meaning	Description	
2	Power level	• 3K: The rated power is 3 kW.	
		• 4K: The rated power is 4 kW.	
		• 5K: The rated power is 5 kW.	
		• 6K: The rated power is 6 kW.	
		• 8K: The rated power is 8 kW.	
		• 10K: The rated power is 10 kW.	
		• 12K: The rated power is 12 kW.	
3	Topology	TL: transformerless	
4	Product code	M0: the product series with the 1100 V DC input voltage	

# **Network Application**

The SUN2000 applies to grid-tied PV systems for residential rooftops and small ground plants. Typically, a grid-tied system consists of the PV string, grid-tied inverter, residual current device (RCD), and power distribution unit.

Figure 2-2 Networking application (optional in dashed boxes)

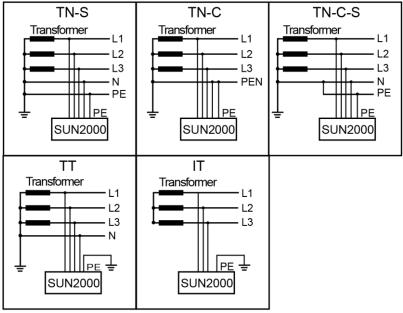


(D) AC switch	(E) ACDU	(F) Smart Power Sensor
(G) Power grid	(H) 4G Smart Dongle	(I) GPRS Smart Dongle
(J) WLAN Smart Dongle	(K) Router	(L) Remote management system
(M) Local app	(N) Load	

# **Supported Power Grids**

Power grid types supported by the SUN2000 include TN-S, TN-C, TN-C-S, TT, and IT.

Figure 2-3 Supported power grids



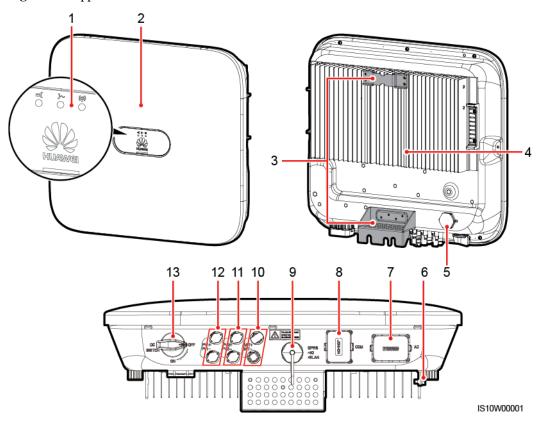
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## ■ NOTE

- In a TT power grid, the N-PE voltage should be lower than 30 V.
- In a TT power grid, you need to set **isolation settings** to **input not grounded, with a transformer**, then the built-in PID repair is disabled.

# 2.2 Appearance

Figure 2-4 Appearance



- (1) LED indicator
- (3) Mounting plate
- (5) Ventilation valve
- (7) AC output port (AC)
- (9) Smart Dongle port (GPRS/4G/WLAN)
- (11) DC input terminals (PV2+/PV2-)

- (2) Front panel
- (4) Heat sink
- (6) Ground screw
- (8) Communication port (COM)
- (10) Battery terminals (BAT+/BAT-) (reserved)
- (12) DC input terminals (PV1+/PV1-)
- (13) DC switch (DC SWITCH)

### igsquare Note

Two M6 screw holes are reserved on the sides of the enclosure for installing an awning.

Table 2-2 LED indicator description

Category	Status		Meaning
Running	LED 1	LED 2	N/A

Category	Status		Meaning
indication	Steady green	Steady green	The SUN2000 is operating in grid-tied mode.
LED1 LED2	Blinking green at long intervals (on for 1s and then off for 1s)	Off	The DC is on and the AC is off.
	Blinking green at long intervals (on for 1s and then off for 1s)	Blinking green at long intervals (on for 1s and then off for 1s)	The DC is on, the AC is on, and the SUN2000 is not exporting power to the power grid.
	Off	Blinking green at long intervals	DC is off and AC is on (only for non-China versions).
	Off	Off	• China version: DC is off, and AC may be energized (Ensure that the external AC switch is OFF).
			• Non-China versions: DC is off and AC is on.
	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	N/A	DC environmental alarm
	N/A	Blinking red at short intervals (on for 0.2s and then off for 0.2s)	AC environmental alarm
	Steady red	Steady red	Fault
Communication	LED 3		N/A
indication  []~ (p)  O O O	Blinking green at short intervals (on for 0.2s and then off for 0.2s)		Communication is in progress. (When a mobile phone is connected to the SUN2000, the indicator first indicates that the phone is connected to the SUN2000): blinks green at long intervals.)
	Blinking green at long intervals (on for 1s and then off for 1s)		The mobile phone is connected to the SUN2000.
	Off		There is no communication.

# 2.3 Label Description

# 2.3.1 Enclosure Labels

Symbol	Name	Meaning
Danger: High Voltage! 高压危险!  Start maintaining the SUN2000 at least 5 minutes after the SUN2000 disconnects from all external power supplies.  逆变器与外部所有电源断开后需要等待至少5分钟,才可以进行维护。	Delayed discharge	Residual voltage exists after the SUN2000 is powered off. It takes 5 minutes for the SUN2000 to discharge to the safe voltage.
Warning: High Temperaturel 高温危险!  Never touch the enclosure of an operating SUN2000.  逆变器工作时严禁触摸外壳。	Burn warning	Do not touch a running SUN2000 because it generates high temperatures on the shell.
Danger. Electrical Hazardl 有电危险1 Only certified professionals are allowed to install and operate the SUN2000. 仅有资质的专业人员才可进行 逆变器的安装和操作。 High touch current, earth connection essential before connecting supply. 大接触电流!接通电源前须先接地。	Electric shock warning label	High voltage exists after the SUN2000 is powered on. Only qualified and trained electrical technicians are allowed to perform operations on the SUN2000.
		High contact current exists after the SUN2000 is powered on. Ensure that the SUN2000 has been grounded before powering on it.
CAUTION  Read instructions carefully before performing any operation on the SUN2000. 对逆变器进行任何操作前,请 仔细阅读说明书!	Refer to documentation	Reminds operators to refer to the documents shipped with the SUN2000.
	Grounding	Indicates the position for connecting the protective earthing (PE) cable.
Do not disconnect under load! 禁止带负荷断开连接!	Operation warning	Do not remove the DC input connector or the AC output connector when the SUN2000 is running.
(1P)PN/ITEM:XXXXXXXX (32P)Model: SUN2000-XKTL-M0 (S)SN:XXXXXXXXXXXXX MADE IN CHINA	SUN2000 serial number (SN) label	Indicates the SUN2000 SN.

Symbol	Name	Meaning
MAC: xxxxxxxxxxx	SUN2000 MAC address label	Indicates the MAC address.
	QR code label for SUN2000 Wi-Fi connection	Scan the QR code to connect to Huawei SUN2000 Wi-Fi network (Android) or obtain the Wi-Fi password (iOS).

# 2.3.2 Product Nameplate

**Figure 2-5** Nameplate (SUN2000-5KTL-M0 as an example)



- (1) Trademark and product model
- (2) Important technical specifications
- (3) Compliance symbols
- (4) Company name and country of manufacture

## ■ NOTE

The nameplate figure is for reference only.

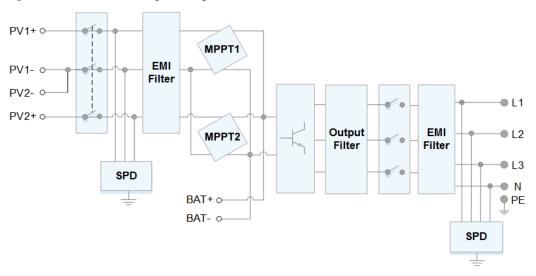
Symbol	Name	Meaning
50)	Environmentally friendly use period (EFUP) mark	The product does not pollute the environment during the specified period.
X	EU waste electrical and electronic equipment (WEEE) mark	Do not dispose of the product as household garbage.

# 2.4 Working Principles

# 2.4.1 Circuit Diagram

Two PV strings connect to the SUN2000, and their maximum power points are tracked by two maximum power point tracking (MPPT) circuits. The SUN2000 converts DC power into three-phase AC power through an inverter circuit. Surge protection is supported on both the DC and AC sides.

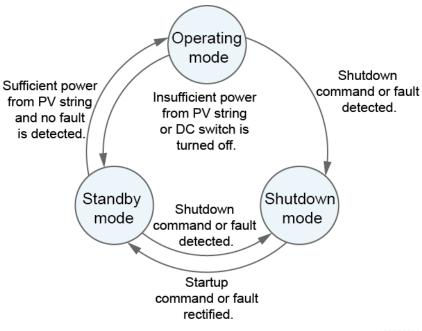
Figure 2-6 SUN2000 conceptual diagram



# 2.4.2 Working Modes

The SUN2000 can work in Standby, Operating, or Shutdown mode.

Figure 2-7 Working modes



IS07S00001

Table 2-3 Working mode description

Working Mode	Description
Standby	The SUN2000 enters Standby mode when the external environment does not meet the operating requirements. In Standby mode:
	The SUN2000 continuously performs status check and enters the Operating mode once the operating requirements are met.
	The SUN2000 enters Shutdown mode after detecting a shutdown command or a fault after startup.
Operating	In Operating mode:
	The SUN2000 converts DC power from PV strings into AC power and feeds the power to the power grid.
	The SUN2000 tracks the maximum power point to maximize the PV string output.
	• If the SUN2000 detects a fault or a shutdown command, it enters the Shutdown mode.
	The SUN2000 enters Standby mode after detecting that the PV string output power is not suitable for connecting to the power grid for generating power.
Shutdown	In Standby or Operating mode, the SUN2000 enters Shutdown mode after detecting a fault or shutdown command.
	• In Shutdown mode, the SUN2000 enters Standby mode after detecting a startup command or that the fault is rectified.

# 3 Storage

The following requirements should be met if the SUN2000 is not put into use directly:

- Do not unpack the SUN2000.
- Keep the storage temperature at  $-40^{\circ}$ C to  $+70^{\circ}$ C and the humidity at 5%-95% RH.
- The SUN2000 should be stored in a clean and dry place and be protected from dust and water vapor corrosion.
- A maximum of eight SUN2000s can be stacked. To avoid personal injury or device damage, stack SUN2000s with caution to prevent them from falling over.
- Periodic inspections are required during the storage. Replace the packing materials if necessary.
- If the SUN2000 has been long-term stored, inspections and tests should be conducted by qualified personnel before it is put into use.

# **4** Installation

# 4.1 Checking Before Installation

## **Outer Packing Materials**

Before unpacking the inverter, check the outer packing materials for damage, such as holes and cracks, and check the inverter model. If any damage is found or the inverter model is not what you requested, do not unpack the package and contact your supplier as soon as possible.

M NOTE

You are advised to remove the packing materials within 24 hours before installing the inverter.

## **Package Contents**

After unpacking the inverter, check that the contents are intact and complete. If any damage is found or any component is missing, contact your supplier.

MOTE

For details about the number of contents, see the Packing List in the packing case.

# **4.2 Tools**

Type	Tool			
Install ation Tools	Hammer drill Drill bit: Φ8 mm and Φ6 mm	Socket wrench set	Torque screwdriver Phillips head: M3	Diagonal pliers

Type	Tool			
		J. 10.3		010000
	Wire stripper	Removal wrench Model: H4TW0001; manufacturer: Amphenol	Rubber mallet	Utility knife
	G & T			
	Cable cutter	Crimping tool Model: H4TC0002; manufacturer: Amphenol	Multimeter DC voltage measurement range ≥ 1100 V DC	Vacuum cleaner
	₫			
	Marker	Measuring tape	Bubble or digital level	OT terminal crimping tool
				N/A
	Heat shrink tubing	Heat gun	Cable tie	
PPE				C. L.
	Safety gloves	Safety goggles	Anti-dust respirator	Safety shoes

# 4.3 Determining the Installation Position

# 4.3.1 Environment Requirements

## **Basic Requirements**

- The SUN2000 is protected to IP65 and can be installed indoors or outdoors.
- Do not install the SUN2000 in a place where personnel are easy to come into contact with its enclosure and heat sinks, because these parts are extremely hot during operation.
- Do not install the SUN2000 in areas with flammable or explosive materials.
- Do not install the SUN2000 at a place within children's reach.
- Do not install the SUN2000 outdoors in salt areas because it will be corroded there and
  may cause fire. A salt area refers to the region within 500 meters from the coast or prone
  to sea breeze. The regions prone to sea breeze vary depending on weather conditions
  (such as typhoons and monsoons) or terrains (such as dams and hills).
- The SUN2000 must be installed in a well-ventilated environment to ensure good heat dissipation.
- Recommended: Install the SUN2000 in a sheltered place or a place with an awning.

## **Mounting Structure Requirements**

- The mounting structure where the SUN2000 is installed must be fireproof.
- Do not install the SUN2000 on flammable building materials.
- The SUN2000 is heavy. Ensure that the installation surface is solid enough to bear the weight load.
- In residential areas, do not install the SUN2000 on drywalls or walls made of similar materials which have a weak sound insulation performance because the noise generated by the SUN2000 is noticeable.

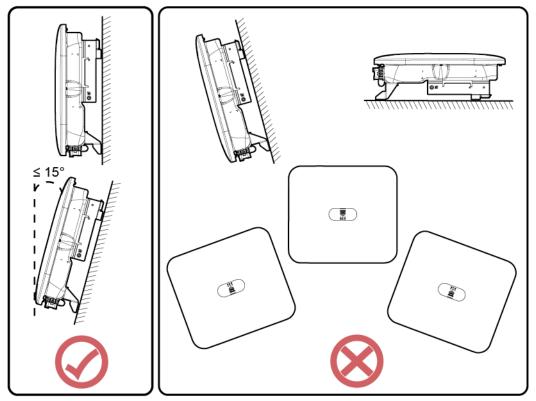
# 4.3.2 Space Requirements

## **Installation Angle Requirements**

The SUN2000 can be wall-mounted or pole-mounted. The installation angle requirements are as follows:

- Install the SUN2000 vertically or at a maximum back tilt of 15 degrees to facilitate heat dissipation.
- Do not install the SUN2000 at forward tilted, excessive back tilted, side tilted, horizontal, or upside down positions.

Figure 4-1 Installation tilts

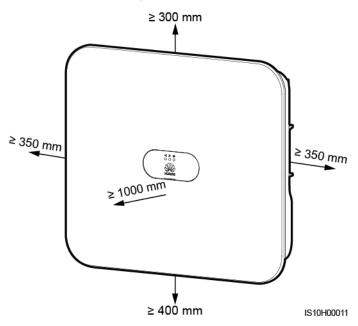


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# **Installation Space Requirements**

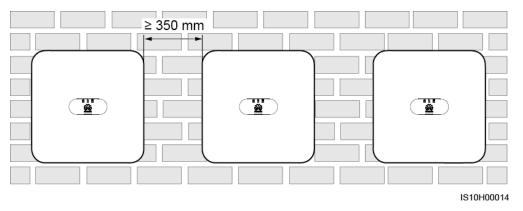
• Reserve enough space around the SUN2000 to ensure sufficient space for installation and heat dissipation.

Figure 4-2 Installation space



• When installing multiple SUN2000s, install them in horizontal mode if sufficient space is available and install them in triangle mode if no sufficient space is available. Stacked installation is not recommended.

Figure 4-3 Horizontal installation (recommended)



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≥ 500 mm ≥ 200 mm | S05W00017

Figure 4-4 Staggered installation (recommended)

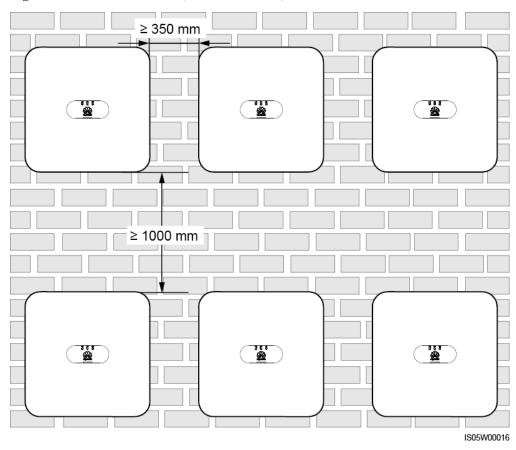


Figure 4-5 Stacked installation (not recommended)

# 4.4 Installing the Mounting Bracket

# **Installation Precautions**

Figure 4-6 shows the dimensions of installation holes on the SUN2000.

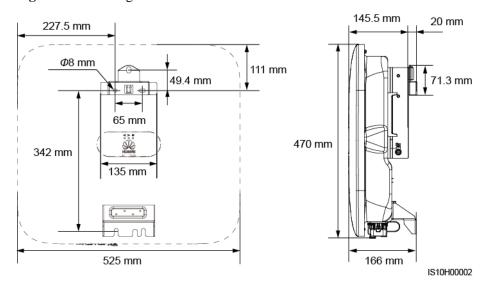


Figure 4-6 Mounting bracket dimensions

# 4.4.1 Wall-mounted Installation

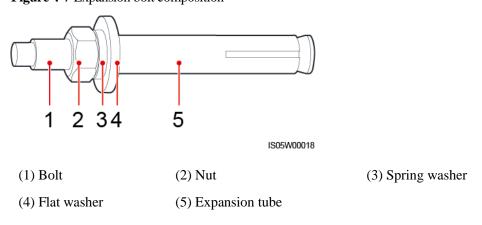
### **Procedure**

- **Step 1** Determine the installation positions for drilling holes, and mark the positions using a marker.
- **Step 2** Secure the mounting brackets.

## M NOTE

M6x60 expansion bolts are delivered with the SUN2000. If the length and amount of the bolts do not meet installation requirements, prepare M6 stainless steel expansion bolts by yourself.

Figure 4-7 Expansion bolt composition



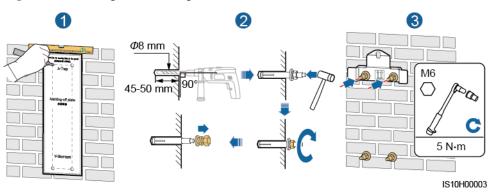
### **A** DANGER

Avoid drilling holes in the utility pipes or cables attached to the back of the wall.

### **NOTICE**

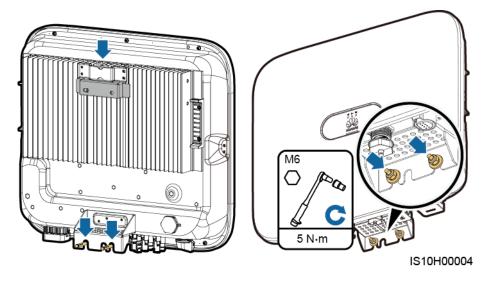
- To prevent dust inhalation or contact with eyes, wear safety goggles and an anti-dust respirator when drilling holes.
- Clean up any dust in and around the holes using a vacuum cleaner and measure the distance between holes. If large hole tolerance exists, position and drill holes again.
- After removing the bolt, spring washer, and flat washer, level the front of the expansion tube with the concrete wall. Otherwise, the mounting brackets will not stay steady on the concrete wall.
- Partially loosen the nut, flat washer and spring washer of the two expansion bolts below.

Figure 4-8 Installing the Mounting Bracket



- **Step 3** Install the SUN2000 onto the mounting bracket.
- Step 4 Tighten nuts.

Figure 4-9 Installing the SUN2000

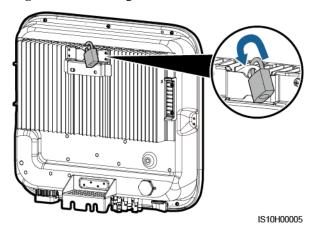


**Step 5** (Optional) Install the anti-theft lock.

### NOTICE

- Prepare an anti-theft lock suitable for the lock hole diameter ( $\Phi 8$  mm) by yourself.
- An outdoor waterproof lock is recommended.
- Keep the key to the anti-theft lock safe.

Figure 4-10 Installing the anti-theft lock



----End

# 4.4.2 Support-mounted Installation

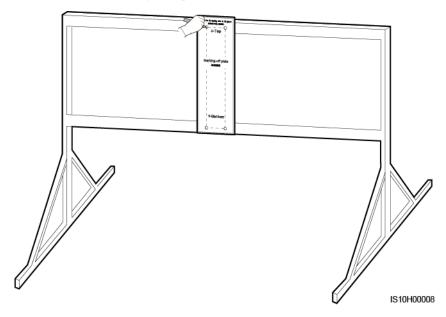
# **Prerequisites**

Prepare M6 stainless bolt assemblies (including flat washers, spring washers, and M6 bolts) with appropriate lengths as well as matched flat washers and nuts based on the support specifications.

### **Procedure**

**Step 1** Determine the hole positions based on the marking-off template, and then mark the hole positions using a marker.

Figure 4-11 Determining hole positions

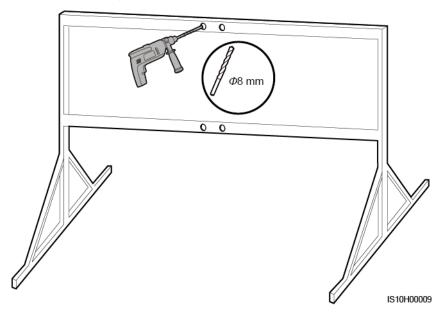


Step 2 Drill holes using a hammer drill.

## MOTE

You are advised to apply anti-rust paint on the hole positions for protection.

Figure 4-12 Drilling holes



**Step 3** Secure the mounting bracket.

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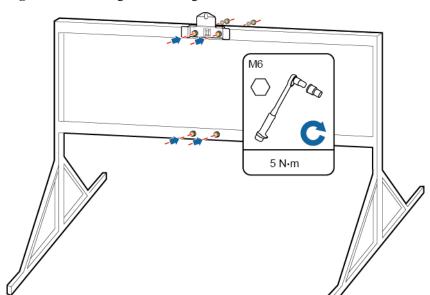
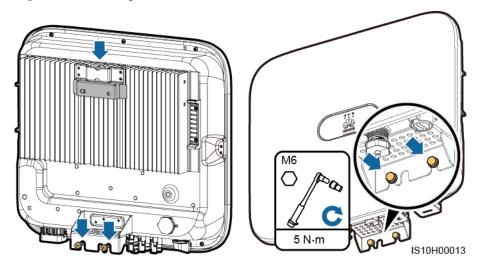


Figure 4-13 Securing the mounting bracket

- **Step 4** Install the SUN2000 onto the mounting bracket.
- **Step 5** Tighten the bolt assembly.

Figure 4-14 Installing the SUN2000

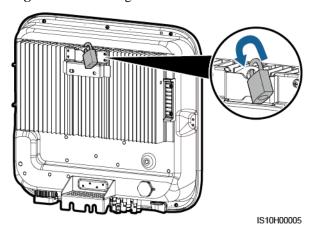


Step 6 (Optional) Install the anti-theft lock.

### NOTICE

- Prepare an anti-theft lock suitable for the lock hole diameter ( $\Phi 8$  mm) by yourself.
- An outdoor waterproof lock is recommended.
- Keep the key to the anti-theft lock safe.

Figure 4-15 Installing the anti-theft lock



----End

# **5** Electrical Connections

### **Precautions**

### **A** DANGER

Before connecting cables, ensure that the DC switch on the SUN2000L and all the switches connecting to the SUN2000L are OFF. Otherwise, the high voltage of the SUN2000L may result in electric shocks.

### **MARNING**

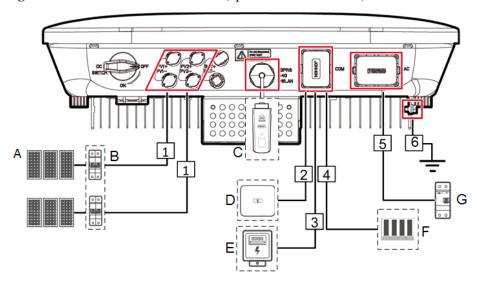
- The equipment damage caused by incorrect cable connections is beyond the warranty scope.
- Only certified electricians are allowed to connect cables.
- Operation personnel must wear proper PPE when connecting cables.

### ■ NOTE

The cable colors shown in the electrical connection diagrams provided in this chapter are for reference only. Select cables in accordance with local cable specifications (green-and-yellow cables are only used for PE).

# 5.1 Preparing for Installation

Figure 5-1 SUN2000 cable connections (optional in dashed boxes)



### NOTICE

If the Smart Dongle is configured, you are advised to install the Smart Dongle before connecting the signal cable.

Table 5-1 Component description

No.	Component	Description	Source
A	PV module	<ul> <li>A PV string is composed of the PV modules connected in series. The PV modules can work with an optimizer.</li> <li>The SUN2000 supports the input from two PV strings.</li> </ul>	Prepared by the customer
В	DC switch	Recommended: a PV circuit breaker with a rated voltage greater than or equal to 1,100 V DC and a rated current of 15 A.	Prepared by the customer
С	Smart Dongle	Supported models include:  • WLAN Smart Dongle: SDongleA-01.  • GPRS Smart Dongle: SDongleA-02.  • 4G Smart Dongle: SDongleA-03.	Purchased from Huawei

No.	Component	Description	Source
D	SUN2000	Select a proper model based on requirements.	Purchased from Huawei
Е	Smart Power Sensor	The recommended Smart Power Sensor model is DTSU666-H.	Purchased from Huawei
F	Power grid scheduling device	Choose a device that meets requirements of power grid scheduling.	Provided by local power grid companies
G	AC switch	Recommended: a three-phase AC circuit breaker with a rated voltage greater than or equal to 380 V AC and a rated current of:	Prepared by the customer
		• 16 A (SUN2000-3KTL-M0, SUN2000-4KTL-M0, SUN2000-5KTL-M0, SUN2000-6KTL-M0)	
		• 25 A (SUN2000-8KTL-M0, SUN2000-10KTL-M0, SUN2000-12KTL-M0)	

Table 5-2 Cable description

No.	Name	Type	Specifications
1	DC input power cable	Standard PV cable in the industry	<ul> <li>Conductor cross-sectional area: 4–6 mm²</li> <li>Cable outer diameter: 4.5–7.8 mm</li> </ul>
2	(Optional) RS485 communications cable	Two-core outdoor shielded twisted pair cable	<ul> <li>Conductor cross-sectional area: 0.2–1 mm² (0.5mm² recommended)</li> <li>Cable outer diameter: 4–11 mm</li> </ul>
3	(Optional) RS485 power meter signal cable	Two-core outdoor shielded twisted pair cable	
4	(Optional) Power grid scheduling signal cable	Five-core outdoor cable	
5	AC output power cable	Outdoor copper cable	<ul> <li>Conductor cross-sectional area: 4–6 mm²</li> <li>Cable outer diameter: 10–21 mm</li> </ul>
6	PE cable	Single-core outdoor copper cable	

# 5.2 Connecting the PE cable

### **Precautions**

#### **▲** DANGER

- Ensure that the PE cable is properly connected. If it is disconnected or loose, electric shocks may occur.
- Do not connect the neutral wire to the enclosure as a PE cable. Otherwise, electric shocks may occur.

## MOTE

- The PE point at the AC output port is used only as a PE equipotential point, and cannot substitute for the PE point on the enclosure.
- After the ground cable is installed, it is recommenced that the silica gel or paint be applied to the ground terminal for protection.

## **Additional Information**

The SUN2000 has the grounding detection function. This function detects whether the SUN2000 is grounded properly before its startup, or whether the ground cable is disconnected when the SUN2000 is running. This function works under limited conditions. To ensure the safe operation of the SUN2000, ground the SUN2000 properly according to the connection requirements of the PGND cable. For some power grid types, if the output side of the inverter is connected to an isolation transformer, ensure that the inverter is properly grounded and set **Grounding inspection** to **Disable** to enable the inverter to run properly.

- According to IEC62109, to ensure safe application in case of the ground cable is damaged or disconnected, connect the PE cable properly before the grounding detection function is disabled. Ensure that the PE cable meets at least one of the following requirements.
  - The PE cable is a single-core outdoor copper cable with a conductor cross-sectional area of at least 10 mm<sup>2</sup>.
  - Use cables that have the same diameter as the AC output cable, and ground the PE terminal on the AC connector and the ground screw on the enclosure respectively.
- In some countries and regions, additional ground cables are required for the SUN2000. In this case, use cables that have the same diameter as the AC output cable, and ground the PE terminal on the AC connector and the ground screw on the enclosure respectively.

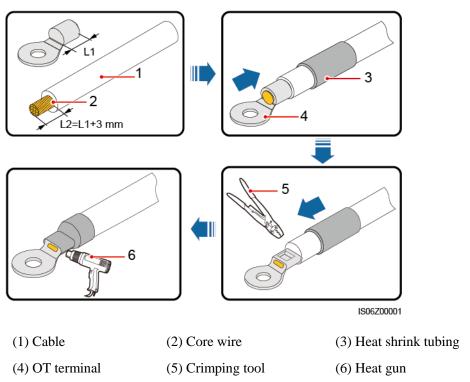
### **Procedure**

**Step 1** Crimp the OT terminal.

### NOTICE

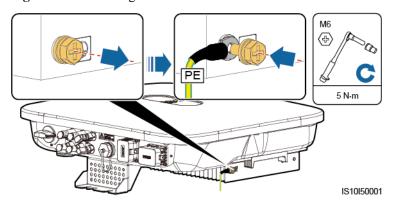
- Pay attention not to damage the core wire when stripping a cable.
- The cavity formed after crimping the conductor strip of the OT terminal needs to wrap the core wire completely. The core wire needs to contact the OT terminal closely.
- Wrap the wire crimping area with the heat shrink tubing or the PVC insulation tape. The following figure uses the heat shrink tubing as an example.
- When using the heat gun, protect devices from being scorched.

Figure 5-2 Crimping an OT terminal



**Step 2** Connect the PE cable.

Figure 5-3 Connecting the PE cable



----End

# 5.3 Connecting the AC Output Power Cable

### **Precautions**

A three-phase AC switch needs to be installed on the AC side of the SUN2000. To ensure that the SUN2000 can safely disconnect itself from the power grid when an exception occurs, select a proper overcurrent protection device in compliance with local power distribution regulations.

### **MWARNING**

Do not connect loads between the SUN2000 and the AC switch.

The SUN2000 is integrated with a comprehensive residual current monitoring unit. Once detecting that the residual current exceeds the threshold, the SUN2000 immediately disconnects itself from the power grid.

### **NOTICE**

- If the external AC switch can perform earth leakage protection, the rated leakage action current should be greater than or equal to 100 mA.
- If multiple SUN2000 connect to the general residual current device (RCD) through their respective external AC switches, the rated leakage action current of the general RCD should be greater than or equal to the number of SUN2000 multiplied by 100 mA.
- A knife switch cannot be used as an AC switch.

### **Procedure**

**Step 1** Connect the AC output power cable to the AC connector.

### NOTICE

- Ensure that the cable jacket is inside the connector.
- Ensure that the exposed core wire is totally inserted into the cable hole.
- Ensure that AC terminations provide firm and solid electrical connections. Failing to do so may cause SUN2000 malfunction and damage to its AC connectors.
- Ensure that the cable is not twisted.

Figure 5-4 Three-core cable (L1, L2, and L3)

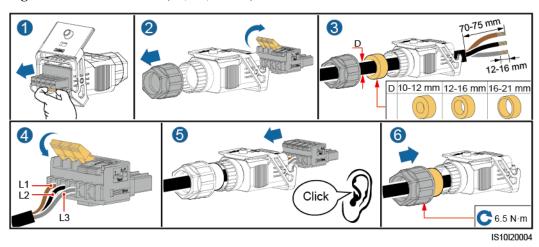
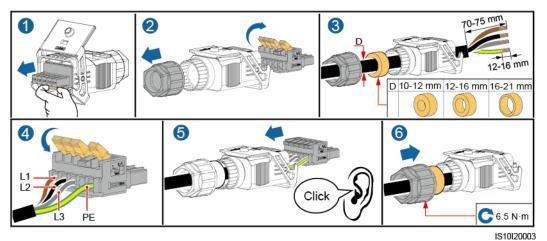


Figure 5-5 Four-core cable (L1, L2, L3, and PE)

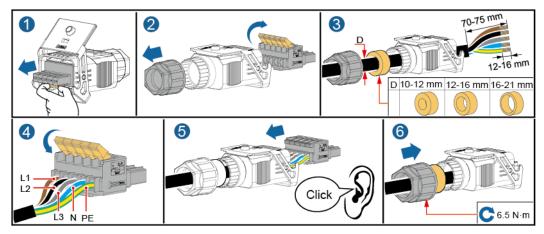


12-16 mm
12-16 mm
12-16 mm
12-16 mm
16-21 mm
12-16 mm
16-21 mm

Figure 5-6 Four-core cable (L1, L2, L3, and N)

IS10I20002

Figure 5-7 Five-core cable (L1, L2, L3, N, and PE)



IS10I20001

### MOTE

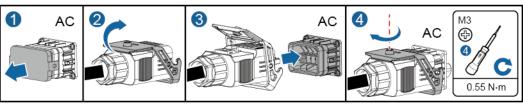
The cable colors shown in the figures are for reference only. Select an appropriate cable according to local standards.

**Step 2** Connect the AC connector to the AC output port.

### **NOTICE**

Ensure that the AC connector is connected securely.

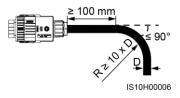
Figure 5-8 Securing the AC connector



IS10I20005

**Step 3** Check the route of the AC output power cable.

Figure 5-9 Cable route



----End

### Disconnection

Disconnection can be performed in reverse order.

# 5.4 Connecting the DC input power cable

### **Precautions**

### **A DANGER**

- Before connecting the DC input power cable, ensure that the DC voltage is within the safe range (lower than 60 V DC), and that the DC SWITCH is set to the OFF position. Failure to do so could generate high voltage, which may cause electric shocks.
- When the SUN2000 is operating, it is not allowed to operate the DC input power cable, such as connecting or disconnecting a PV string or a PV module in a PV string. Failing to do so may cause electric shocks.
- If no PV string is connected to a DC input terminal of the SUN2000, do not remove the
  watertight cap from the terminal. Otherwise, the IP rating of the SUN2000 will be
  affected.

### **MWARNING**

Ensure that the following conditions are met. Otherwise, the SUN2000 may be damaged, or even a fire could happen.

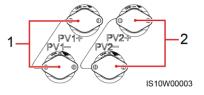
- PV modules connected in series in each PV string are of the same specifications.
- The open-circuit voltage of each PV string must always be 1100 V DC or lower.
- The maximum short-circuit current of each PV string must be lower than or equal to 15 A.
- The DC input power cable is correctly connected. The positive and negative terminals of a PV module are connected to corresponding positive and negative DC input terminals of the SUN2000.
- If the DC input power cable is reversely connected, do not operate the DC switch and positive and negative connectors. Wait until the solar irradiance declines at night and the PV string current reduces to below 0.5 A, and then turn off the DC switch. Remove the positive and negative connectors to correct the polarity.

### NOTICE

- Because the output of the PV string connected to the SUN2000 cannot be grounded, ensure that the PV module output is insulated to ground.
- The PV strings connecting to the same MPPT circuit should contain PV modules of the same model and quantity.
- During the installation of PV strings and the SUN2000, the positive or negative terminals
  of PV strings may be short-circuited to ground if power cables are not properly installed or
  routed. An AC or DC short circuit may occur and damage the device when the SUN2000
  is operating. The caused device damage is not covered under any warranty.

### **Terminal Description**

Figure 5-10 DC input terminals



- (1) First set of DC input terminals
- (2) Second set of DC input terminals

### **Procedure**

**Step 1** Connect the DC input power cable.

### **MWARNING**

Before inserting the positive and negative connectors into the positive and negative DC input terminals of the SUN2000, check that the **DC SWITCH** is **OFF**.

### **⚠ CAUTION**

Use the Amphenol Helios H4 PV connectors supplied with the SUN2000. If the PV connectors are lost or damaged, purchase the connectors of the same model. The device damage caused by incompatible PV connectors is not covered under any warranty.

### NOTICE

- Cables with high rigidity, such as armored cables, are not recommended as DC input power cables, because poor contact may be caused by the bending of the cables.
- Before assembling DC connectors, label the cable polarities correctly to ensure correct cable connections.
- After crimping the positive and negative metal contacts, pull the DC input power cables back to ensure that they are connected securely.
- Insert the crimped metal contacts of the positive and negative power cables into the appropriate positive and negative connectors. Then pull back the DC input power cables to ensure that they are connected securely.

### ☐ NOTE

- The DC voltage measurement range of the multimeter must be at least 1100 V.
- If the voltage is a negative value, the DC input polarity is incorrect and needs correction.
- If the voltage is greater than 1100 V, too many PV modules configured in the same string. Remove some PV modules.

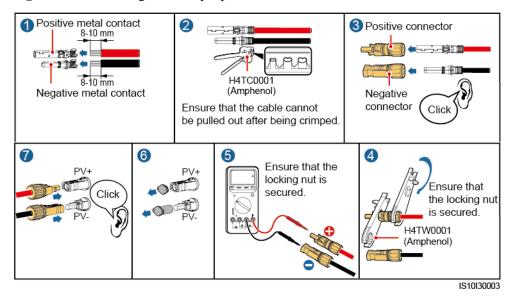


Figure 5-11 Connecting the DC input power cable

### NOTICE

If the DC input power cable is reversely connected and the **DC SWITCH** is set to the **ON** position, do not operate the **DC SWITCH** and positive and negative connectors. Otherwise, the device may be damaged. The caused device damage is not covered under any warranty. Wait until the solar irradiance declines and the PV string current drops to below 0.5 A. Then set the two **DC SWITCH** to the **OFF** position, remove the positive and negative connectors, and rectify the connection of the DC input power cable.

----End

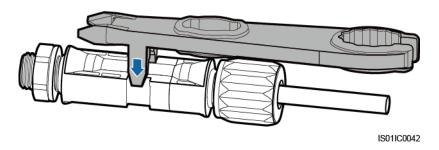
### Removing a DC connector

### **▲ WARNING**

Before removing the positive and negative connectors, ensure that the **DC SWITCH** is **OFF**.

To remove the positive and negative connectors from the SUN2000, insert an open-end wrench into the notch and press hard to remove the DC connector.

Figure 5-12 Removing a DC connector



# 5.5 (Optional) Installing the Smart Dongle

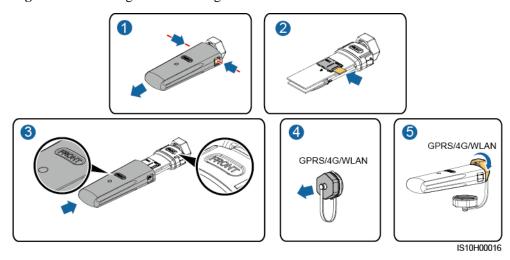
### **Procedure**

### **Ⅲ** NOTE

- If the 4G module you purchase is configured with a SIM card, skip this step.
- If it is not configured with a SIM card, prepare a standard one (dimensions: 25 mm x 15 mm, capacity ≥ 64 KB.
- When installing a SIM card, you can determine the SIM card installation direction based on the silk screen and arrow mark on the slot.
- When being pressed into place, the SIM card will be locked, which means that the card is installed correctly.
- To remove the SIM card, push it inwards. Then the SIM card springs out automatically.
- When reinstalling the 4G Smart Dongle, ensure that the buckle springs back in place.

**Step 1** Install the Smart Dongle.

Figure 5-13 Installing the Smart Dongle.



----End

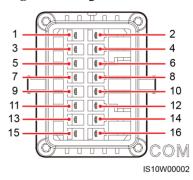
# 5.6 (Optional) Installing the Signal Cable

### Communication port signal definitions

### NOTICE

- When routing the signal cable, ensure that it is separate from the power cable and away from interfering sources to prevent communication from being affected.
- The protection layer of the cable is in the connector. Cut off surplus core wires from the protection layer. Ensure that the core wires are completely inserted into the cable holes, and that the cable is securely connected.

Figure 5-14 Signal definitions



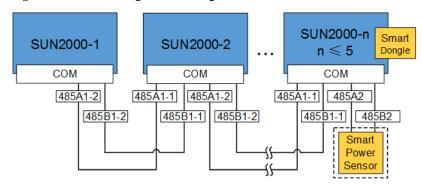
Pin	Definiti on	Function	Description	Pin	Definitio n	Function	Description
1	485A1-1	RS485A, RS485 differential signal+	Used to connect to the RS485 signal port on the SUN2000 or SmartLogger	2	485A1-2	RS485A, RS485 differential signal+	Used to connect to the RS485 signal port on the
3	485B1-1	RS485B, RS485 differential signal—		4	485B1-2	RS485B, RS485 differential signal—	SUN2000 or SmartLogger
5	PE	Shield layer grounding	N/A	6	PE	Shield layer grounding	N/A
7	485A2	RS485A, RS485 differential signal+	Used to connect to an RS485 signal port on a device such as a	8	DIN1	Power grid scheduling dry contact	N/A
9	485B2	RS485B, RS485 differential signal—	Smart Power Sensor or an energy storage	10	DIN2		

Pin	Definiti on	Function	Description	Pin	Definitio n	Function	Description
11	EN	Enable signal	Reserved. Used to connect to the enable signal port on an energy storage device	12	DIN3		
13	GND	GND	N/A	14	DIN4		
15	DIN5	Rapid shutdown switch	Reserved.	16	GND		

### **Communication Networking**

SmartDongle Networking

Figure 5-15 SmartDongle networking

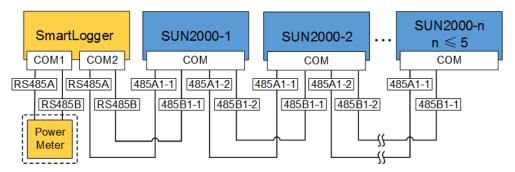


### M NOTE

- The Smart Power Sensor is optional. The recommended Smart Power Sensor model is DTSU666-H (purchased from Huawei).
- A maximum of five SUN2000-(3KTL-12KTL)-M0 inverters can be cascaded. When cascading the inverters, the RS485 cable can only be connected to 485A1 and 485B1.
- The Smart Dongle can be connected to any inverter on the link. When a Smart Power Sensor is required, it must be connected to the same inverter as the Smart Dongle, and the signal cable of the Smart Power Sensor must be connected to 485A2 and 485B2.
- Only one device can be connected to the GPRS Smart Dongle.
- Two types of 4G Smart Dongles are available, connecting a maximum of two and ten devices respectively.
- A maximum of ten devices can be connected to the WLAN Smart Dongle.
- If a grid scheduling device needs to be connected to the link, it must be connected to the same inverter as the Smart Dongle.

### SmartLogger Networking

Figure 5-16 SmartLogger networking



## ■ NOTE

- The Smart Power Sensor is optional. The recommended Smart Power Sensor model is DTSU666-H
  (purchased from Huawei). To ensure the system response speed, the Smart Power Sensor is
  recommended to be connected to a COM port separately.
- A maximum of five SUN2000-(3KTL-12KTL)-M0 inverters can be cascaded.

# 5.6.1 (Optional) Connecting the RS485 Communications Cable

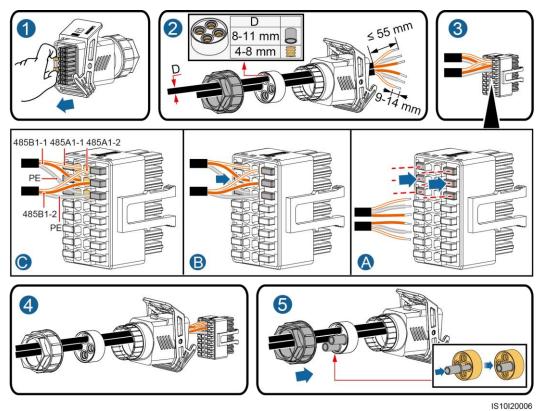
### **Procedure**

### NOTICE

If two or more SUN2000s are cascaded, the RS485 communications cable should be installed.

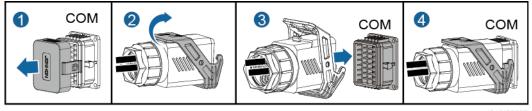
**Step 1** Connect the signal cable to the signal cable connector.

Figure 5-17 Installing the cable



**Step 2** Connect the signal cable connector to the COM port.

Figure 5-18 Securing the signal cable connector



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### ----End

### Disconnection

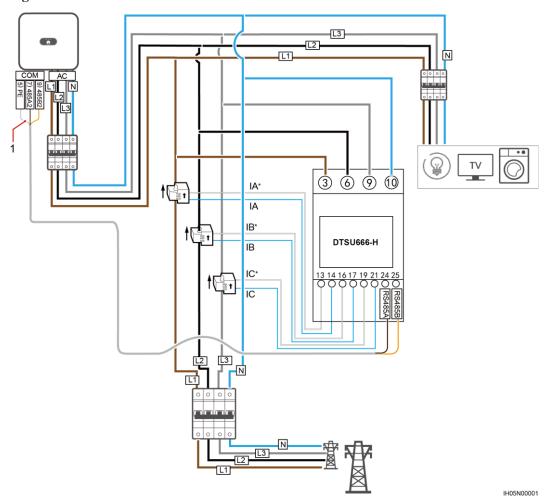
Disconnection can be performed in reverse order.

# 5.6.2 (Optional) Connecting the Smart Power Sensor Signal Cable

### Cable connection

The following figure shows the cable connections between the inverter and the Smart Power Sensor.

Figure 5-19 Cable connection

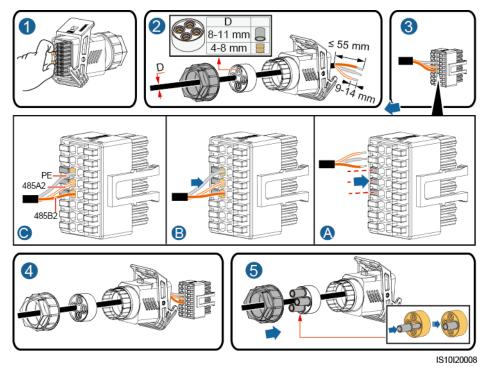


(1) Shielding layer of the signal cable

### **Procedure**

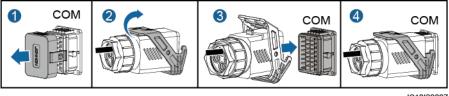
**Step 1** Connect the signal cable to the signal cable connector.

Figure 5-20 Installing the cable



**Step 2** Connect the signal cable to the COM port.

Figure 5-21 Securing the signal cable connector



IS10I20007

----End

### Disconnection

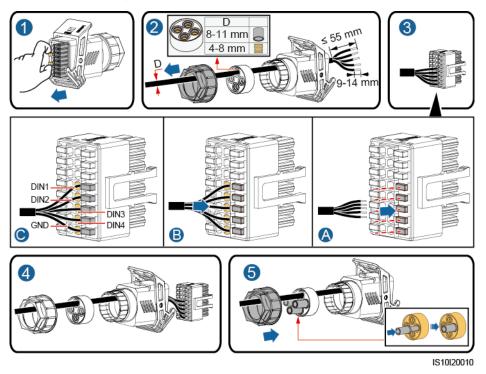
Disconnection can be performed in reverse order.

# 5.6.3 (Optional) Connecting the Power Grid Scheduling Signal Cable

### **Procedure**

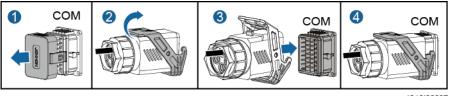
**Step 1** Connect the signal cable to the signal cable connector.

Figure 5-22 Installing the cable



**Step 2** Connect the signal cable to the COM port.

Figure 5-23 Securing the signal cable connector



IS10I20007

----End

### Disconnection

Disconnection can be performed in reverse order.

# 6 Commissioning

# 6.1 Check Before Power-On

Table 6-1 Installation checklist

No.	Check Item	Acceptance Criteria
1	SUN2000 installation	The SUN2000 is installed correctly, securely, and reliably.
2	Communications expansion module	The communications expansion module is installed correctly, securely, and reliably.
3	Cable layout	Cables are routed properly as required by the customer.
4	Cable tie	Cable ties are secured evenly and no burr exists.
5	Grounding	The ground cable is connected correctly, securely, and reliably.
6	Turn off the switches	The <b>DC SWITCH</b> and all the switches connected to the SUN2000 are set to <b>OFF</b> .
7	Cable connections	The AC output power cable and DC input power cable are connected correctly, securely, and reliably.
8	Unused terminals and ports	Unused terminals and ports are locked by watertight caps.
9	Installation environment	The installation space is proper, and the installation environment is clean and tidy, without foreign matter.

# 6.2 Powering On the System

### **Precautions**

### NOTICE

Before turning on the AC switch between the SUN2000 and the power grid, use a multimeter set to the AC position to check that the AC voltage is within the specified range.

### **Procedure**

**Step 1** Turn on the AC switch between the SUN2000 and the power grid.

### NOTICE

If you perform Step 2 before Step 1, the SUN2000 reports a **Grid Failure** alarm. The SUN2000 starts normally only after the fault is automatically rectified.

**Step 2** Set the **DC SWITCH** at the bottom of the SUN2000 to the **ON** position.

----End

# 6.3 Powering Off the System

### **Precautions**

### **MARNING**

After the SUN2000 is powered off, the remaining electricity and heat may still cause electric shocks or body burns. Therefore, put on protective gloves and operate the SUN2000 five minutes after the power-off.

### **Procedure**

- **Step 1** Send a shutdown command from the app.
- **Step 2** Turn off the AC switch between the SUN2000 and the power grid.
- **Step 3** Set the **DC SWITCH** at the bottom of the SUN2000 to the **OFF** position.
- Step 4 Turn off the DC switch between the PV string and the SUN2000 if there is one.

----End

# **7** Maintenance

# 7.1 Routine Maintenance

To ensure that the SUN2000 can operate properly for a long term, you are advised to perform routine maintenance on it as described in this chapter.

### **A** CAUTION

Before cleaning the system, connecting cables, and maintaining the grounding reliability, power off the system.

Table 7-1 Maintenance list

Check Detail	Check Method	Maintenance Interval
System cleanliness	Check the heat sink for foreign matter or the overall health of the SUN2000.	Annual or every time an abnormality is detected
System running status	Check the SUN2000 for damage or deformation.	Annual
Electrical connections	<ul> <li>Cables are securely connected.</li> <li>Cables are intact, in particular, the parts touching the metallic surface are not scratched.</li> </ul>	The first inspection is 6 months after the initial commissioning. From then on, the interval can be 6 to 12 months.
Grounding reliability	Check whether the ground terminal and ground cable are securely connected.	Annual
Sealing	Check whether all terminals and ports are properly sealed.	Annual

# 7.2 Troubleshooting

Alarm severities are defined as follows:

- Major: The SUN2000 enters the shutdown mode and disconnects from the power grid to stop converting power after a fault occurs.
- Minor: Some components are faulty but the SUN2000 can still connect to the power grid and convert power.
- Warning: The SUN2000 output power decreases due to external factors.

Table 7-2 Common alarms and troubleshooting measures

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2001	High String Input Voltage	Major	Excessive PV modules are connected in series in the PV array. Therefore, the open-circuit voltage exceeds the maximum input voltage of the SUN2000.  • Cause ID 1: PV strings 1.  • Cause ID 2: PV strings 2.	Check the number of PV modules connected in series in the PV string, and ensure that the PV string open-circuit voltage is no greater than the maximum operating voltage of the SUN2000. After you correctly configure the PV array, the inverter alarm disappears automatically.
2002	DC Arc Fault	Major	The PV string power cable arcs or is in poor contact.	Check whether the string cables arc or are in poor contact.
2011	String Reversed	Major	The PV string is reversely connected.  Cause ID 1: PV strings 1.  Cause ID 2: PV strings 2.	Check whether the PV string is reversely connected to the SUN2000. If so, wait until the solar irradiance declines at night and the PV string current drops to below 0.5 A. Then, set the <b>DC SWITCH</b> to the <b>OFF</b> position, and correct the string polarity.
2012	String Current Backfeed	Warning	Only a few PV modules are connected in series in the PV string. Therefore, the end voltage is lower than that of other PV strings.  • Cause ID 1: PV strings 1.  • Cause ID 2: PV strings 2.	<ol> <li>Check whether the PV modules connected in series in the PV string are enough. If not, add more modules.</li> <li>Check whether the PV string is shaded.</li> <li>Check whether the open-circuit voltage of the PV string is normal.</li> </ol>
2031	Power grid phase wire short-circuit to PE	Major	The impedance of the output phase wire is low or short-circuited to PE.	Check the impedance of the output phase wire to PE, locate the position with lower impedance and restore that.

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2032	Grid Failure	Major	<ul> <li>The power grid experiences an outage.</li> <li>The AC circuit is disconnected or the AC switch is off.</li> </ul>	<ol> <li>Check the AC voltage.</li> <li>Check whether the AC circuit is disconnected or whether the AC switch is off.</li> </ol>
2033	Grid Undervoltage	Major	The power grid voltage is below the lower threshold or the undervoltage duration exceeds the value specified by LVRT.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid undervoltage protection threshold with the consent of the local power operator.</li> <li>If the fault persists for a long time, check the connection between the AC switch and the output power cable.</li> </ol>

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2034	Grid Overvoltage	Major	The power grid voltage is beyond the upper threshold or the overvoltage duration exceeds the value specified by HVRT.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid overvoltage protection threshold with the consent of the local power operator.</li> <li>Check whether the peak voltage of the power grid is too high. If the fault persists and cannot be rectified for a long time, contact the power operator.</li> </ol>
2035	Unbalanced Grid Voltage	Major	The difference between grid phase voltages exceeds the upper threshold.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the grid voltage is within the acceptable range. If no, contact the local power operator.</li> <li>If the fault persists for a long time, check the connection between the AC switch and the output power cable.</li> </ol>

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	<b>Troubleshooting Suggestion</b>
2036	Grid Overfrequency	Major	Power grid exception: The actual power grid frequency is higher than the standard requirement for the local power grid.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid overfrequency protection threshold with the consent of the local power operator.</li> </ol>
2037	Grid Underfrequency	Major	Power grid exception: The actual power grid frequency is lower than the standard requirement for the local power grid.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the grid frequency is within the acceptable range. If no, contact the local power operator. If yes, log in to the mobile phone app, SmartLogger, or NMS to modify the grid underfrequency protection threshold with the consent of the local power operator.</li> </ol>
2038	Unstable Grid Frequency	Major	Power grid exception: The actual grid frequency change rate does not comply with the local power grid standard.	<ol> <li>If the alarm occurs occasionally, the power grid may be abnormal temporarily. The SUN2000 automatically recovers after detecting that the power grid becomes normal.</li> <li>If the alarm occurs frequently, check whether the power grid frequency is within the acceptable range. If not, contact the local power operator.</li> </ol>

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2039	Output Overcurrent	Major	The power grid voltage drops dramatically or the power grid is short-circuited. As a result, the SUN2000 transient output current exceeds the upper threshold and therefore the protection is triggered.	<ol> <li>The SUN2000 detects its external working conditions in real time. After the fault is rectified, it automatically recovers.</li> <li>If the alarm occurs frequently and affects the power production of the PV plant, check whether the output is short-circuited. If the fault persists, contact your dealer or Huawei technical support.</li> </ol>
2040	Output DC Component Overhigh	Major	The DC component of the SUN2000 output current exceeds the specified upper threshold.	<ol> <li>The SUN2000 detects its external working conditions in real time. After the fault is rectified, it automatically recovers.</li> <li>If the alarm occurs frequently, contact your dealer or Huawei technical support.</li> </ol>
2051	Abnormal Residual Current	Major	The insulation impedance of the input side to PE decreases when the SUN2000 is operating.	<ol> <li>If the alarm occurs occasionally, the external power cable may be abnormal temporarily. The SUN2000 automatically recovers after the fault is rectified.</li> <li>If the alarm occurs frequently or persists, check whether the impedance of the PV string to ground is excessively low.</li> </ol>
2061	Abnormal Grounding	Major	<ul> <li>The N cable or ground cable is not connected.</li> <li>When a PV array is grounded, the inverter output is not connected to an isolation transformer.</li> </ul>	Power off the inverter and check the following items:  1. Check whether the PE cable of the SUN2000 is connected properly.  2. If the inverter is connected to the TN power grid, check whether the N cable is properly connected and whether the voltage of the N cable to ground is normal.  3. Check whether the output is connected to an isolation transformer. If yes, set  Grounding inspection to  Disablethrough the mobile phone app, SmartLogger, or NMS.

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2062	Low Insulation Resistance	Major	<ul> <li>PV arrays are short-circuited with PE.</li> <li>The ambient air of the PV array is damp and the insulation between the PV array and the ground is poor.</li> </ul>	<ol> <li>Check the output resistance of the PV array to ground. If there is a short circuit or lack of insulation, rectify it.</li> <li>Check that the PE cable of the SUN2000 is correctly connected.</li> <li>If you are sure that the impedance is less than the default value in a cloudy or rainy environment, log in to the mobile phone app, SmartLogger, or NMS and reset the insulation impedance protection threshold.</li> </ol>
2063	Overtemperature	Major	<ul> <li>The SUN2000 is installed in a place with poor ventilation.</li> <li>The ambient temperature is too high.</li> <li>The SUN2000 is not working properly.</li> </ul>	<ul> <li>Check the ventilation and ambient temperature of the SUN2000 installation position.</li> <li>If the ventilation is poor or the ambient temperature exceeds the upper threshold, improve the ventilation and heat dissipation.</li> <li>If the ventilation and ambient temperature both meet requirements, contact your dealer or Huawei technical support.</li> </ul>
2064	Device Fault	Major	An unrecoverable fault has occurred on a circuit inside the SUN2000.	Turn off the AC output switch and DC input switch, and then turn them on after 5 minutes. If the fault persists, contact your dealer or Huawei technical support.
2065	Upgrade Failed	Major	The upgrade does not end normally.	<ol> <li>Perform the upgrade again.</li> <li>If the upgrade fails several times, contact your dealer or Huawei technical support.</li> </ol>
2066	License Expired	Minor	<ul> <li>The privilege certificate has entered the grace period.</li> <li>The privilege feature will be invalid soon.</li> </ul>	<ol> <li>Apply for a new certificate.</li> <li>Load the new certificate.</li> </ol>

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
61440	Monitoring Unit Faulty	Minor	<ol> <li>The flash memory is insufficient.</li> <li>The flash memory has bad sectors.</li> </ol>	Turn off the AC output switch and then the DC input switch. After 5 minutes, turn on the AC output switch and then the DC input switch. If the fault persists, replace the board, If the upgrade fails several times, contact your dealer or Huawei technical support.
2067	Faulty Power Collector	Major	<ul> <li>In grid connection with zero power mode, the power meter communication is interrupted.</li> <li>In grid connection with limited power mode, the power meter communication is interrupted.</li> </ul>	<ol> <li>Check that the power meter settings are based on the actual model.</li> <li>Check that the communications parameters for the power meter are the same as the SUN2000 RS485 parameter settings.</li> <li>Check that the power meter is powered on, and the RS485 cable is connected correctly.</li> </ol>
2072	Transient AC Overvoltage	Major	The inverter detects that the phase voltage exceeds the transient AC overvoltage protection threshold.	<ol> <li>Check whether the grid connection voltage exceeds the upper threshold. If yes, contact the local power operator.</li> <li>If you have confirmed that the grid-tied voltage exceeds the upper threshold and have obtained the consent of the local power operator, modify the overvoltage protection threshold through the mobile phone app, SmartLogger, or NMS.</li> <li>Check whether the peak power grid voltage exceeds the upper threshold.</li> </ol>

Alar m ID	Alarm Name	Alarm Severity	Possible Cause	Troubleshooting Suggestion
2085	Built-in PID Operation Abnormal	Minor	<ul> <li>Cause ID = 1         An unrecoverable fault occurred in the internal circuit.     </li> <li>Cause ID = 2         The output resistance of the PV array to ground is low.     </li> </ul>	<ul> <li>Cause ID = 1</li> <li>Turn off the AC output switch and then the DC input switch. After 15 minutes, turn on the AC output switch and then the DC input switch.</li> <li>If the fault persists, contact the dealer or Huawei customer service center.</li> <li>Cause ID = 2</li> <li>Check the output resistance of the PV array to ground. If there is a short circuit or lack of insulation, rectify it.</li> <li>If the fault persists, contact the dealer or Huawei customer service center.</li> </ul>

### ■ NOTE

Contact your dealer or Huawei technical support if the measures listed in the **Troubleshooting Suggestion** column have been taken but the fault persists.

# 8 Handling the Inverter

# 8.1 Removing the SUN2000

### NOTICE

Before removing the SUN2000, disconnect both the AC and DC power supplies. After powering off the SUN2000, wait at least 5 minutes before performing operations on the SUN2000.

Perform the following operations to remove the SUN2000:

- Disconnect all cables from the SUN2000, including RS485 communications cables, DC input power cables, AC output power cables, and PGND cables.
- 2. Remove the SUN2000 from the mounting bracket.
- 3. Remove the mounting bracket.

# 8.2 Packing the SUN2000

- If the original packing materials are available, put the SUN2000 inside them and then seal them by using adhesive tape.
- If the original packing materials are not available, put the SUN2000 inside a suitable cardboard box and seal it properly.

# 8.3 Disposing of the SUN2000

If the SUN2000 service life expires, dispose of it according to the local disposal rules for electrical equipment waste.

# 9 Technical Data

# Efficiency

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Maximum efficiency	98.20%	98.30%	98.40%	98.60%	98.60%	98.60%	98.65%
European efficiency	96.70%	97.10%	97.50%	97.70%	98.00%	98.10%	98.25%

# Input

Technical Specificat ions	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Maximum input voltage	1100 V						
Maximum input current (per MPPT)	11 A						
Maximum short-circui t current (per MPPT)	15 A						

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Technical Specificat ions	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Maximum inverter backfeed current to the PV array	0 A						
Minimum startup voltage	200 V						
Operating voltage range	140–980 V						
Full-load MPPT voltage range	140–850 V	190–850 V	240–850 V	285–850 V	380–850 V	470–850 V	550–850 V
Rated input voltage	600 V						
Number of input routes	2						
Number of MPP trackers	2						

# Output

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Rated active power	3000 W	4000 W	5000 W	6000 W	8000 W	10,000 W	12,000 W
Maximum apparent power	3300 VA	4400 VA	5500 VA	6600 VA	8800 VA	11,000 VA	12,000 VA
Maximum active power (cosφ = 1)	3300 W	4400 W	5500 W	6000 W	8800 W	11,000 W	12,000 W

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Rated output voltage	220/380 V, 2	230/400 V, 3W	′+(N)+PE				
Rated output current	4.6 A (380 V)/4.4 A (400 V)	6.1 A (380 V)/5.8 A (400 V)	7.6 A (380 V)/7.3 A (400 V)	9.1 A (380 V)/8.7 A (400 V)	12.2 A (380 V)/11.6 A (400 V)	15.2 A (380 V)/14.5 A (400 V)	18.2 A (380 V)/17.4 A (400 V)
Maximum output current	5.1 A	6.8 A	8.5 A	10.1 A	13.5 A	16.9 A	18.4 A
Adapted power grid frequency	50/60 Hz						
Power factor	0.8 leading	0.8 lagging					
Maximum total harmonic distortion (rated power)	< 3%						

### **Protection and Feature**

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Input DC switch	Yes						
Anti-islandi ng protection	Yes						
Output overcurrent protection	Yes						
Output short-circui t protection	Yes						
Output overvoltage protection	Yes						

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
Input reverse connection protection	Yes						
PV string fault detection	Yes						
DC surge protection	Yes						
AC surge protection	Yes						
Insulation resistance detection	Yes						
Residual current monitoring unit (RCMU)	Yes						
Optimizer	Optional						
Built-in PID repair <sup>a</sup>	Optional						No

Note a: When the inverter is disconnected from the grid, the built-in PID can repair the PV- positive offset. (PV- positive offset refers to raising the voltage between PV- and the ground to above 0 V through voltage compensation.) When designing the system, confirm with the PV module manufacturer that the anti-PID voltage compensation direction of the PV module is the PV- positive offset. Otherwise, PV modules may be damaged. Built-in PID repair supports P-type (mono, poly) and N-type (nPERT, HIT) PV modules.

### **⚠** CAUTION

For the SUN2000 that supports built-in PID repair, when **Built-in PID running mode** is set to **Repair**, there is repair voltage between PV modules and the ground at night. If you need to maintain PV modules at night, power off the SUN2000 to avoid electric shocks.

### **Display and Communication**

	SUN2000- 3KTL-M0			SUN2000- 6KTL-M0			SUN2000- 12KTL-M 0
Display	LED indicators; WLAN+app						

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0
RS485	Yes						
Communic ations expansion module	(Optional) W	(Optional) WLAN/GPRS/4G					
Remote dry contact scheduling	Yes						

### **Common Parameters**

Technical Specificati ons	SUN2000- 3KTL-M0	SUN2000- 4KTL-M0	SUN2000- 5KTL-M0	SUN2000- 6KTL-M0	SUN2000- 8KTL-M0	SUN2000- 10KTL-M 0	SUN2000- 12KTL-M 0			
Dimensions (W x H x D)	525 mm x 47	525 mm x 470 mm x 166 mm (with hanging kits, without mounting brackets)								
Net weight	17 kg (with h	nanging kits, w	rithout mounting	ng brackets)						
Operating temperature	-25°C to +60	-25°C to +60°C								
Cooling mode	Natural conv	Natural convection								
Highest operating altitude	0–4000 m (d	0–4000 m (derated above 3000 m)								
Relative humidity	0%-100% R	Н								
Input terminal	Amphenol H	elios H4								
Output terminal	Waterproof o	Waterproof quick-connect terminal								
IP rating	IP65	IP65								
Topology	No transform	ner								



### ■ NOTE

The grid codes are subject to change. The listed codes are for your reference only.

Table A-1 Grid Codes

No.	Grid Codes	Description
1	VDE-AR-N-4105	Germany low-voltage power grid
2	NB/T 32004	China Golden Sun low-voltage power grid
3	UTE C 15-712-1 (A)	France mainland low-voltage power grid
4	UTE C 15-712-1 (B)	France island power grid (230 V 50 Hz)
5	UTE C 15-712-1 (C)	France island power grid (230 V 60 Hz)
6	VDE 0126-1-1-BU	Bulgaria low-voltage power grid
7	VDE 0126-1-1-GR (A)	Greece mainland low-voltage power grid
8	VDE 0126-1-1-GR (B)	Greece island low-voltage power grid
9	G59-England	England 230 V power grid (I > 16 A)
10	G59-Scotland	Scotland 240 V power grid (I > 16 A)
11	G83-England	England 230 V power grid (I < 16 A)
12	G83-Scotland	England 240 V power grid (I < 16 A)
13	CEI0-21	Italy low-voltage power grid
14	EN50438-CZ	Czech Republic low-voltage power grid
15	RD1699/661	Spain low-voltage power grid
16	EN50438-NL	Netherlands low-voltage power grid
17	C10/11	Belgium low-voltage power grid

No.	Grid Codes	Description
18	AS4777	Australia low-voltage power grid
19	IEC61727	IEC61727 low-voltage power grid (50 Hz)
20	User-defined (50 Hz)	Reserved
21	User-defined (60 Hz)	Reserved
22	CEI0-16	Italy low-voltage power grid
23	TAI-PEA	Thailand low-voltage power grid (PEA)
24	TAI-MEA	Thailand low-voltage power grid (MEA)
25	EN50438-TR	Turkey low-voltage power grid
26	Philippines	Philippines low-voltage power grid
27	NRS-097-2-1	South Africa low-voltage power grid
28	KOREA	South Korea low-voltage power grid
29	IEC61727-60Hz	IEC61727 low-voltage power grid (60 Hz)
30	ANRE	Romania low-voltage power grid
31	EN50438_IE	Ireland low-voltage power grid
32	PO12.3	Spain low-voltage power grid
33	Egypt ETEC	Egypt medium-voltage power grid
34	CLC/TS50549_IE	Ireland low-voltage power grid
35	Jordan-Transmission	Jordan low-voltage power grid
36	NAMIBIA	Namibia low-voltage power grid
37	ABNT NBR 16149	Brazil low-voltage power grid
38	SA_RPPs	South Africa low-voltage power grid
39	INDIA	India low-voltage power grid
40	ZAMBIA	Zambia low-voltage power grid
41	Chile	Chile low-voltage power grid
42	Malaysian	Malaysia low-voltage power grid
43	KENYA_ETHIOPIA	Kenya low-voltage power grid and Ethiopia low-voltage power grid
44	NIGERIA	Nigeria low-voltage power grid
45	DUBAI	Dubai low-voltage power grid

No.	Grid Codes	Description
46	Northern Ireland	Northern Ireland low-voltage power grid
47	Cameroon	Cameroon low-voltage power grid
48	Jordan-Distribution	Jordan power distribution network low-voltage power grid
49	LEBANON	Lebanon low-voltage power grid
50	TUNISIA	Tunisia low-voltage power grid
51	AUSTRALIA-NER	Australia NER standard low-voltage power grid
52	SAUDI	Saudi Arabia low-voltage power grid
53	Israel	Israel low-voltage power grid
54	Chile-PMGD	Chile PMGD low-voltage power grid
55	VDE-AR-N4120_HV	VDE41200 standard low-voltage power grid
56	CHINA-LV220/380	China low-voltage power grid
57	Vietnam	Vietnam low-voltage power grid
58	TAIPOWER	Taiwan low-voltage power grid
59	OMAN	Oman low-voltage power grid
60	KUWAIT	Kuwait low-voltage power grid
61	BANGLADESH	Bangladesh low-voltage power grid
62	CHILE_NET_BILLING	Chile NetBilling low-voltage power grid
63	BAHRAIN	Bahrain low-voltage power grid
64	Fuel-Engine-Grid	DG hybrid low-voltage power grid (50 Hz)
65	Fuel-Engine-Grid-60Hz	DG hybrid low-voltage power grid (60 Hz)
66	ARGENTINA	Argentina low-voltage power grid
68	Mauritius	Mauritius low-voltage power grid
68	EN50438-SE	Sweden low-voltage power grid

# B Starting Built-in PID Repair

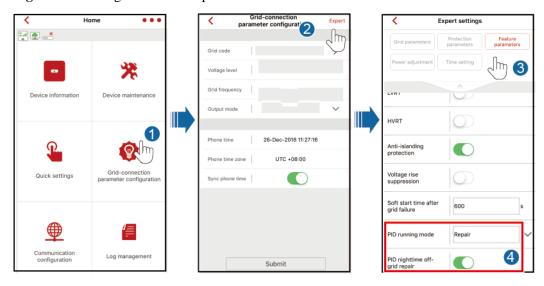
# Prerequisites

Log in to the app as an installer. The initial password is 00000a.

### **Procedure**

**Step 1** Start built-in PID repair.

Figure B-1 Starting built-in PID repair



- M NOTE
  - Set Built-in PID running mode to Repair (The default value is Forbidden).
  - Set PID nighttime off-grid repair to this parameter appears only when Built-in PID running mode is set to Repair.

----End

# C Acronyms and Abbreviations

 $\mathbf{C}$ 

**CCO** central controller

H

**HVRT** high voltage ride-through

L

**LED** light emitting diode

**LVRT** low voltage ride-through

 $\mathbf{M}$ 

MPPmaximum power pointMPPTmaximum power point

tracking

P

**PID** potential induced

degradation

PLC power line communication

**PV** photovoltaic

R

**RCD** residual current device

 $\mathbf{W}$ 

WEEE

waste electrical and electronic equipment